

WORKPRO[®]

NOT JUST PROFESSIONAL

**PRODUCT
WARRANTY
INFORMATION**

HAND TOOLS

HAND TOOLS

Screwdrivers
Striking Tools
Finishing Tools
Pliers
Knives & Multi-tools
Hex Keys
Nuts Drivers
Other Mechanics Tools

LIMITED LIFETIME WARRANTY

WORKPRO warrants this product for its useful life against deficiencies in material and workmanship.

Warranty does not cover products that are improperly used, abused, excessive wear, damaged from accident, altered or repaired, nor does it cover consumable goods such as knife blades, bits, glue sticks, etc. Excludes all incidental or consequential damages.

MECHANICS TOOLS

(CR-V Material ONLY)

Ratchets & Sockets
Wrenches & Wrench Sets
Mechanics Tool Sets
Torque Wrenches

FULL LIFETIME WARRANTY

If any WORKPRO mechanics tool ever fails for any reason, WORKPRO will replace it.

Warranty does not cover products that are improperly used, abused, excessive wear, damaged from accident, altered or repaired. Excludes all incidental or consequential damages.

*For CR-V mechanics tools only.

ELECTRIC MEASURING TOOLS

Torpedo Digital Levels
Standard Digital Levels
Lasers
Lasers Distance Measurers

2 YEAR LIMITED WARRANTY

For TWO YEARS from the date of sale, WORKPRO warrants this product is warranted against defects in material or workmanship.

Warranty does not cover products that are improperly used, abused, altered, or repaired. Excludes all incidental or consequential damages.

*This warranty does not apply to cordless battery packs or chargers (These products have separate and different warranties).

TAPE MEASURES

General Tape Measures

LIMITED LIFETIME WARRANTY

WORKPRO warrants this product for its useful life against deficiencies in material and workmanship.

Warranty does not cover products that are improperly used, abused, excessive wear, damaged from accident, altered or repaired. Excludes all incidental or consequential damages. Please refer to the below replacement policy as a guide to determine if a tape measure is defective and should be replaced.

Tape Measure Replacement Policy

CONDITIONS COVERED BY WARRANTY
A tape measure showing defects in material or workmanship like those examples below will be replaced free of charge.

- Missing hook rivets
- Broken spring, blade will not retract
- Detective component: broken slide lock/ lock won't hold
- Missing coating

CONDITIONS NOT COVERED BY WARRANTY

Tape measures indicating excessive wear or showing damage from an accident or misuse will not be replaced free of charge.

- Torn or damaged blade
- Foreign material on blade or in case
- Rusty blade or hook
- Worn out beyond expected life
- Mistreated or abused (cracked or open case)

TOOL STORAGE

Metal Tool Box
Portable Plastic Storage
Polyester Storage Tool Bag
Workbench

2 YEAR LIMITED WARRANTY

For TWO YEARS from the date of sale, WORKPRO warrants this product is warranted against defects in material or workmanship.

Warranty does not cover products that are improperly used, abused, altered, repaired, or improper storage. Excludes all incidental or consequential damages.

*This warranty does not apply to accessories such as zippers, buttons, and other similar items.

MANUAL GARDEN TOOLS

Hand Cultivator
Hand Fork
Weeder
Trowel
Garden Tool Sets

2 YEAR LIMITED WARRANTY

For TWO YEARS from the date of sale, WORKPRO warrants this product is warranted against defects in material or workmanship.

Warranty does not cover products that are improperly used, abused, excessive wear, damaged from accident, altered or repaired. Excludes all incidental or consequential damages.

POWER TOOLS

CORDLESS POWER TOOLS

Fixing & Drilling Tools
Cutting Tools
Grinding Tools
Planing Tools
Heat Gun

1 YEAR LIMITED WARRANTY

For ONE YEAR from the date of sale, WORKPRO warrants this product is warranted against defects in material or workmanship.

Warranty does not cover products that are improperly used, abused, altered, excessive wear, accidental damage, unauthorized use or repair. Excludes all incidental or consequential damages.

*This warranty does not apply to accessory items such as circular saw blades, drill bits or router bits, O-rings, driver blades, jigsaw blades, sanding belts, grinding wheels and other related items.

CORDED POWER TOOLS

Fixing & Drilling Tools
Cutting Tools
Grinding Tools
Planing Tools
Heat Gun
Electric Soldering Iron

6 MONTH LIMITED WARRANTY

For SIX MONTHS from the date of sale, WORKPRO warrants this product is warranted against defects in material or workmanship.

Warranty does not cover products that are improperly used, abused, altered, excessive wear, accidental damage, unauthorized use or repair. Excludes all incidental or consequential damages.

LAWN & GARDEN TOOLS

Lawn Mowers
Pruners
Leaf Blower / Vacuum
Lawn & Garden Sprayers

1 YEAR LIMITED WARRANTY

For ONE YEAR from the date of sale, WORKPRO warrants this product is warranted against defects in material or workmanship.

Warranty does not cover products that are improperly used, abused, altered, excessive wear, accidental damage, unauthorized use or repair, and does not cover all incidental or consequential damages.

*The warranty period for routine maintenance parts, including, but not limited to, but not limited to blades, trimmer heads, chain bars, saw chains, belts, scraper bars, rubber paddles, augers, skid shoes, blower nozzles, and all other WORKPRO accessories is 30 days.

ILLUMINATION TOOLS

Flashlights
Headlights
Work Lights
Lanterns
Extension Board

1 YEAR LIMITED WARRANTY

For ONE YEAR from the date of sale, WORKPRO warrants this product is warranted against defects in material or workmanship.

Warranty does not cover products that are improperly used, abused, altered, or repaired. Excludes all incidental or consequential damages.

*This warranty does not apply to accessories such as bulbs, fuses, and batteries.

MACHINERY & EQUIPMENT

WELDING
MACHINES

Welding Machines
Welding Guns
Consumables

1 YEAR LIMITED WARRANTY

For ONE YEAR from the date of sale, WORKPRO warrants this product is warranted against defects in material or workmanship.

Warranty does not cover products that are improperly used, abused, altered, excessive wear, accidental damage, unauthorized use or repair. Excludes all incidental or consequential damages.

WATER PUMPS

Water Pumps
Automatic Pump Controllers
Fountain Pumps
Spray Pumps
Submersible Pumps
Oil Pumps

1 YEAR LIMITED WARRANTY

For ONE YEAR from the date of sale, WORKPRO warrants this product is warranted against defects in material or workmanship.

Warranty does not cover products that are improperly used, abused, altered, excessive wear, accidental damage, unauthorized use or repair. Excludes all incidental or consequential damages.

GENERATORS

Gasoline Generators
Diesel Generators
Silent Diesel Generators
Gas Powered Water Pumps
Diesel Powered Water Pumps

1 YEAR LIMITED WARRANTY

For ONE YEAR from the date of sale, WORKPRO warrants this product is warranted against defects in material or workmanship.

Warranty does not cover products that are improperly used, abused, altered, excessive wear, accidental damage, unauthorized use or repair. Excludes all incidental or consequential damages.

CLEANING
MACHINES

Wet / Dry Vacuum Cleaners
Floor Scrubbers
Hand Push Sweepers
Ride on Sweepers
Carpet Cleaners

1 YEAR LIMITED WARRANTY

For ONE YEAR from the date of sale, WORKPRO warrants this product is warranted against defects in material or workmanship.

Warranty does not cover products that are improperly used, abused, altered, excessive wear, accidental damage, unauthorized use or repair. Excludes all incidental or consequential damages.

LIGHT
CONSTRUCTION
EQUIPMENTS

Cement Mixers
Concrete Vibrators
Road Rollers
Construction Lifts
Pile Drivers
Cultivators

1 YEAR LIMITED WARRANTY

For ONE YEAR from the date of sale, WORKPRO warrants this product is warranted against defects in material or workmanship.

Warranty does not cover products that are improperly used, abused, altered, excessive wear, accidental damage, unauthorized use or repair. Excludes all incidental or consequential damages.

THIS WARRANTY WILL NOT APPLY IF

- The product has not been used or maintained in accordance with the instructions.
- Defects resulting from normal wear and tear.
- Partially or completely dismantled tools.
- Improper installation, failure to follow recommended installation and operational instructions, neglect, willful damage, misuse or vandalism, accidental damage, alteration or tampering.
- Damage incurred in shipping or handling.
- Damage caused by disasters such as fire, flood, wind, earthquake or lightning.
- The tool has been operated on a supply voltage other than specified on the tool.
- The product fault, failure or damage is caused as a result of any repairs to the product which are made or attempted by a service provider other than WORKPRO, or authorized distributors/ dealers.
- The product has been subjected to incorrect electrical supply or inconsistent electrical supply, or used with inappropriate accessories.
- The product's serial number has been altered or removed from the product; or products which are not identified with the Seller's product label and lot number or serial number.
- Wear and tear parts and accessories, including but not limited to maintenance kits, carbon brushes, bearings, spindles, drill bits, auxiliary handles, suitcases, sand plates, dust bags, dust exhaust pipes, felt washers, pins and springs, piston/driver assemblies, piston stops, driver blades, rubber O-rings, seals, isolators, air filters, and driver belts, slings, gears, saw chains, nozzles, wheels, cutting lines, drill chucks, saw blades, milling cutters, abrasive belts, grinding wheels and other related items and other accessories; Electronic components: fuses, rechargeable batteries and chargers, power cords, plugs, switches, and electronic circuit boards; Accessories included with the machine.

WHAT TO DO IF THE WARRANTY IS VALID

Step 1 Visit www.workprotool.com to see product warranty information.

Step 2 If the product is within the **warranty period***, you can return it to the store where you bought it. You can also mail the product to the store, but you should bear the cost and risk of transport to and from the dealer. **Proof of purchase** required.
*The Warranty period starts from the date you purchase the Product and ceases upon the expiration of the period. Your original purchase invoice (sales receipt or order confirmation e-mail), showing the date of purchase and product description, is your proof of the date of purchase. The warranty period of the product will not be extended or updated through our warranty service.

Step3 **Pack the unit** in a well-padded sturdy carton if you do not have the original packaging.

Step4 The retailer will evaluate the product and provide **free repair services** to address a defect in the materials or workmanship of a product. In the case of failure to repair, the product will be replaced for free.

More questions? Email service@workprotool.com



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